

High Value Health Care—Wisconsin’s Competitive Advantage

High-quality, high-value health care is a hallmark in Wisconsin. Hospital systems are improving quality, increasing efficiency and delivering value to employers and residents in their communities. Hospitals have been working with WHA in a focused initiative to improve quality.

Hospitals Participate in WHA “Just Culture” Workshop

On August 22, WHA members from Monroe Clinic and Edgerton Hospital and Health Services took advantage of a one-day workshop to learn about the principles and practices to become a “Just Culture” hospital. The workshop was made possible through a grant from the Wisconsin Office of Rural Health and the Rural Wisconsin Health Cooperative.

A component of the national Partnership for Patients initiative is to improve patient safety in hospitals. Because of its important role in quality improvement, WHA has included several culture-change learning opportunities in its Partners for Patients collaborative. In addition, two members of the WHA quality team, Jill Hanson and Stephanie Sobczak, are certified Just Culture™ champions and trainers for Wisconsin hospitals.



Jill Hanson, WHA quality improvement manager



Pictured, from left: Malika Evanco, Just Culture Champion, Agrace; Linda Bruss, Edgerton Hospital; Jenny Ludwig, Edgerton Hospital

“Implementing a best practice or a care bundle is only part of the effort to improve patient safety. We know that it is equally important to address culture change because of its impact on safe practices,” according to Hanson.

The Just Culture approach to improving patient safety engages managers and front-line staff by providing a heightened awareness of established best practices. To date, nearly 40 Wisconsin hospitals have taken steps to adopt Just Culture™ as a key component of their safety practices. Hospitals interested in learning more should contact Jill Hanson at jhanson@wha.org or 608-274-1820.